



# NUPIC Vendor Meeting

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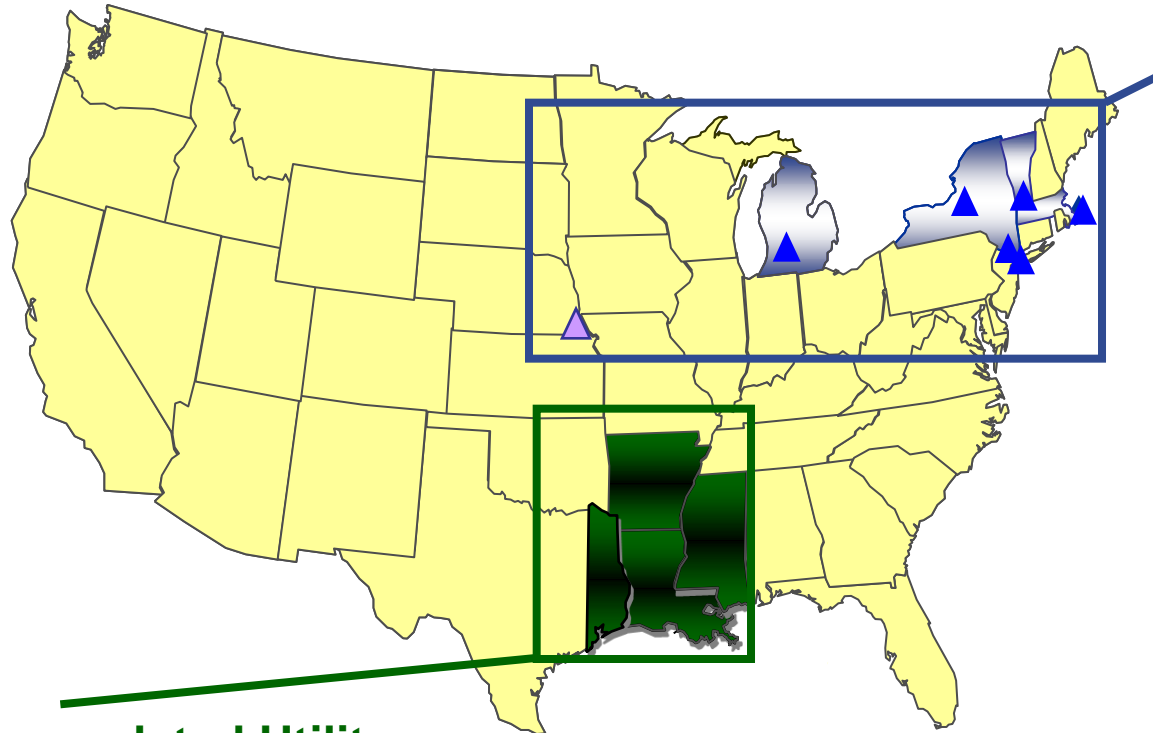


# NUPIC Vendor Meeting

- Entergy welcomes you to New Orleans
- Home of Entergy Corporation



## Entergy Has Two Principal Lines of Business



### Merchant Nuclear Headquartered in Jackson, MS *Operations/Services Business*

- ▲ 6 non-utility units at 5 sites (4,998 MW capacity)
- ▲ 1 plant managed (800 MW)

- Decommissioning and license renewal
- Commodity marketing for owned assets

### Rate-regulated Utility

#### Headquartered in New Orleans, LA

- 6 electric utilities (5 state regulators)
- 5 rate-regulated nuclear units at 4 sites (5,106 MW capability)
- 4 contiguous states – Arkansas, Louisiana, Mississippi, Texas
- 23,250 MW of generating capacity
- 15,500 miles of transmission lines



# Entergy Nuclear



2nd Largest Nuclear Fleet in U.S. generating 89,499,603 MWh in 2009

4<sup>th</sup> Largest U.S. Electric Utility with >30,000 MW electric capacity



# Vendor Performance

- Almost 400 safety related suppliers on Entergy's Qualified Supplier List
- Quality parts and services critical to safe, reliable, predictable and cost-effective operation
- Vendor Performance critical to New Construction



# Challenges for Vendors

- Recognition that nuclear is a specialized industry
- Management must drive high expectations
- Robust corrective action process
- Focus on human performance
- Detection of fraudulent materials
- Safety Culture



# Conclusions

- Vendors must examine and update quality programs
- Continually look for improvement opportunities
- Work to ensure quality is high
- Partner with utilities to understand and meet expectations